



Cancellation, Refund and No-Show Policy

- Substitutions will be accepted at any time.
- All registered attendees cancelling their registration, will be charged a \$95 processing fee, regardless of when the cancellation notice was received.
- Cancellations by phone are not accepted. Cancellations must be received in writing by email to Marlena Eastty, (e-mail: Marlena@pathoeyproductions.com),
- Cancellations received in writing on or before Friday, August 29, 2014 will be refunded (less a \$95 processing fee). These transactions will be processed after the conference.
- There will be no refunds for cancellations received after August 29, 2014.
- A registered attendee, who does not submit a written cancellation or attend the conference is considered a No-Show and is not eligible for a refund or credit.
- A registered attendee who does not submit a written cancellation or attend the conference is still liable for any outstanding balances.

Note: Questions regarding the policy above should be directed to Marlena Eastty via e-mail at (Marlena@pathoeyproductions.com) or (508) 832-3300.